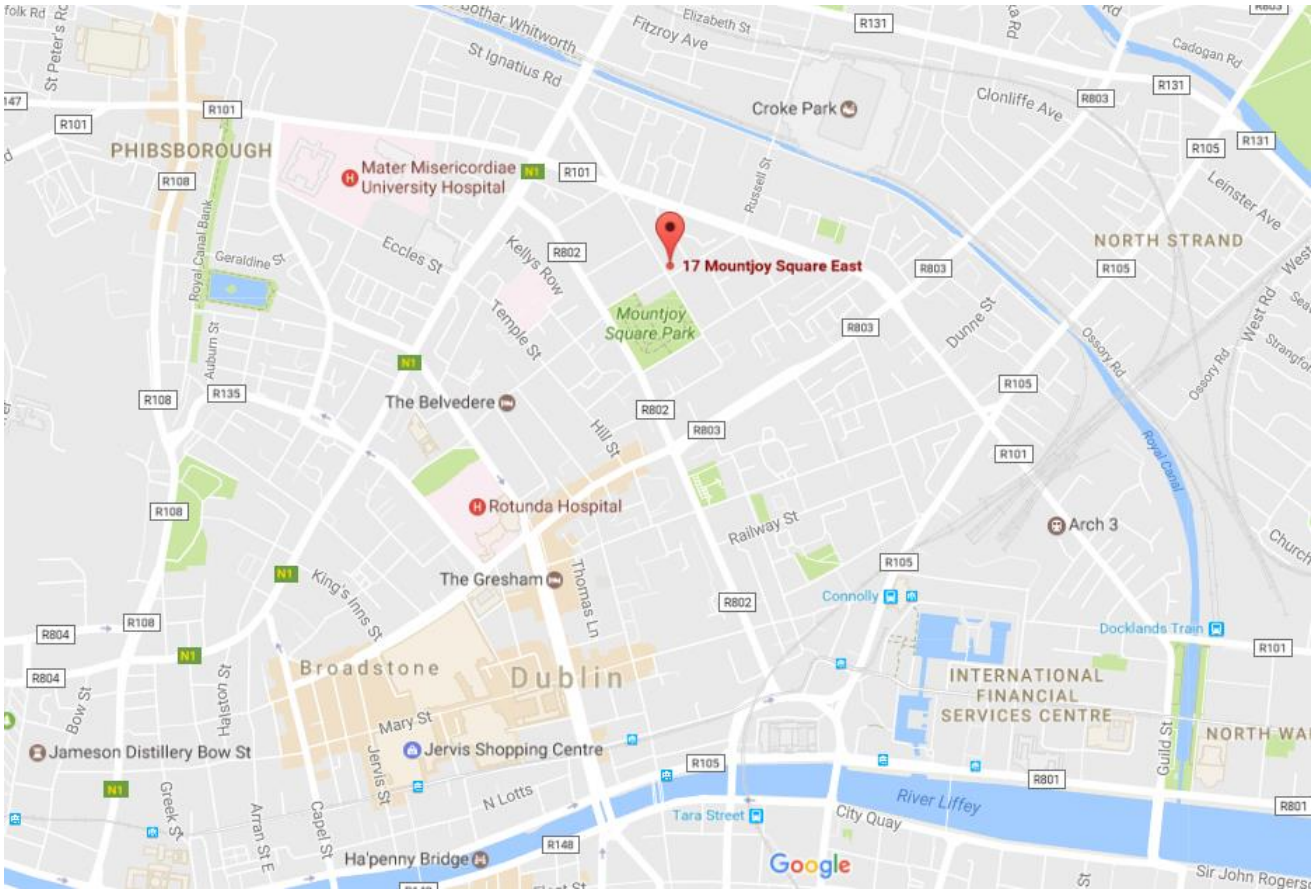
Check-in & Check-out

Our check-in time is from **3pm** and on your last day check-out is **11am**.

When leaving Mountjoy Serviced Accommodation we would appreciate it if you could ensure the heating and all appliances are turned off, the windows are closed and door is closed firmly behind you.

Map of the Area



Parking at Mountjoy Serviced Accommodation

You can park on the main street outside the building.

There is a fee to park between the hours of 7am to 7pm Monday to Saturday inclusive. Parking outside of these hours is free of charge.

To pay for your parking look out for a pay station on the main street which looks like this:

This is very simple to use, follow the instructions displayed on the machine. You can pay using cash.

When the machine prints your ticket be sure to display the ticket clearly on the dashboard of your car.

When parking make sure to read all surrounding signage informing you of how long you can park.

Keys & Access

On the door of the main entrance to the apartments you will see a device which looks like this, your key will be inside. You will be send the codes at approximately 14:30 on the day of your arrival.

See below instructions on how to access your keys.

Step 1:

Pull down the black cover to reveal a keypad

Step 2:

Insert the code that was sent to you by pressing the relevant numbered button.

Turn the black handle, this will then open the latch and allow you to pull down the grey cover where you will find your keys inside

Codes to access the building are changed regularly.

Please ensure to check all correspondence as your codes will be sent to you before you arrive.

***During your stay your codes will not change ***

Upon check out please return your keys to this box using the same code and the same method. Should keys be lost or damaged a charge will be applied as per the terms and conditions.

Please ensure the box is correctly locked when you return your keys, the black latch should be in the closed position and the other black knob, showing clear.

No Smoking Policy

Mountjoy Serviced Accommodation is non-smoking accommodation, this includes e-cigarettes. If you are found to be smoking fines will be imposed.

Internet Access

High speed Wi-Fi is available free of charge.

To access the free Wi Fi the SSID number is – UPC219613 and the passphrase is MWGFJRHI. It is important to enter these codes exactly as shown.

Sofa Bed & Bed Linen

The small sofa bed in Mountjoy Serviced Accommodation folds flat and is very simple, please see below instructions:

Step 1:

Pull the back cushion of the sofa bed forward towards the floor, as below:

Step 2:

Continue to level the sofa onto the floor until it is flat.

Step 3:

There are foam mattress toppers to place on top of the sofa bed cushions, to make it more comfortable. Additional linen can be found in the storage cupboard opposite the sofa bed.

The sofa bed will now look like this

Bed linen and towels must not be taken from the apartment. As per detailed in the terms and conditions, charges will apply.

Controlling the Heating

The heating can be controlled in one of 3 ways:

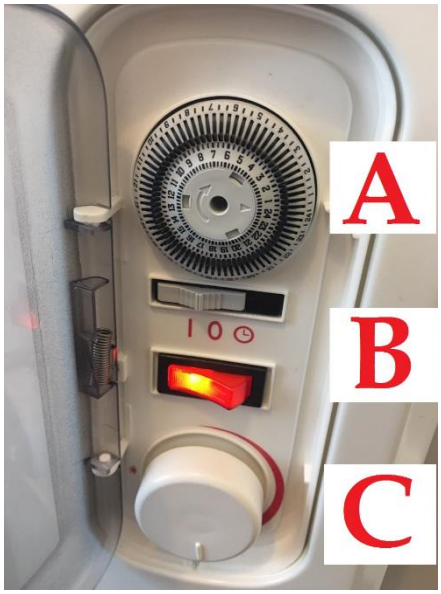
1- To switch the heating on or off please use the button located beside heater on the wall **as shown with the arrow**. Please note when the light is on and it looks like this, the radiator is turned on.

2 – To control the temperature of the radiator, look for the gauge which looks like this:

Move the red dot on the knob to the 12 o'clock position to get maximum heat.

To reduce the heat move the knob to the 9 o'clock position.

The 3rd way to control the radiator is using the control on the front of the radiator. We would ask that you do not change these settings and to control your room temperature use the guidance already explained in this section.



The dial shown at point A is a timer to control when the heating comes on and off

The controls shown at point B should always be in this position if you are using the previous descriptions to control the heating.

The dial shown at point C should stay in this position as it controls the heat flow into the radiator

Shower & Bathroom Fan

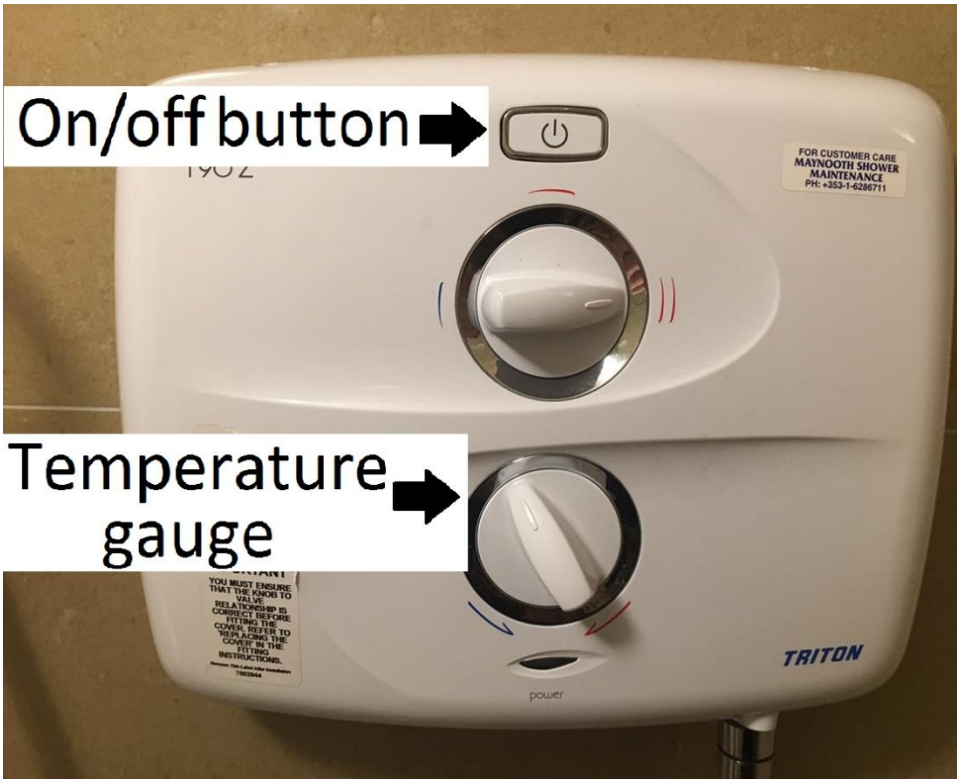
The bathroom fan will be activated automatically when you enter the bathroom and switch on the light.

Before you enter the shower you must ensure it is turned on using the cable beside the light switch.

The image below shows the shower turned **off**

The image below shows the shower turned **on**

The photo below shows you how to switch on/off the shower and how to control the temperature.



Rubbish & Recycling Facilities

The rubbish will be disposed of by the cleaner. If your stay with us is more long term we will discuss the rubbish disposal with you on an individual basis.

Inviting Friends & Neighbouring Apartments

Mountjoy Serviced Accommodation management have no issues with friends visiting you during your stay as we want you to feel as comfortable as possible, however we would ask that you are considerate toward your neighbours.

Mountjoy Serviced Accommodation management have a great relationship with neighbouring properties and they have contacts details to notify management of noisy or inappropriate behaviour.

Receiving Post

Long term tenants may forward post to Mountjoy Serviced Accommodation, for more information please contact the management team on fairviewsa@yahoo.com.

Appliance Information

Your apartment has the following appliances:

- Kettle
- Toaster
- Washer / Dryer to be shared with adjacent apartment
- Iron
- Ironing Board
- Hairdryer
- Hob
- Oven
- Microwave
- Hairdryer

Please respect the use of these items.

Apartment Inventory

Your apartment has cooking instruments and the necessary utensils included.

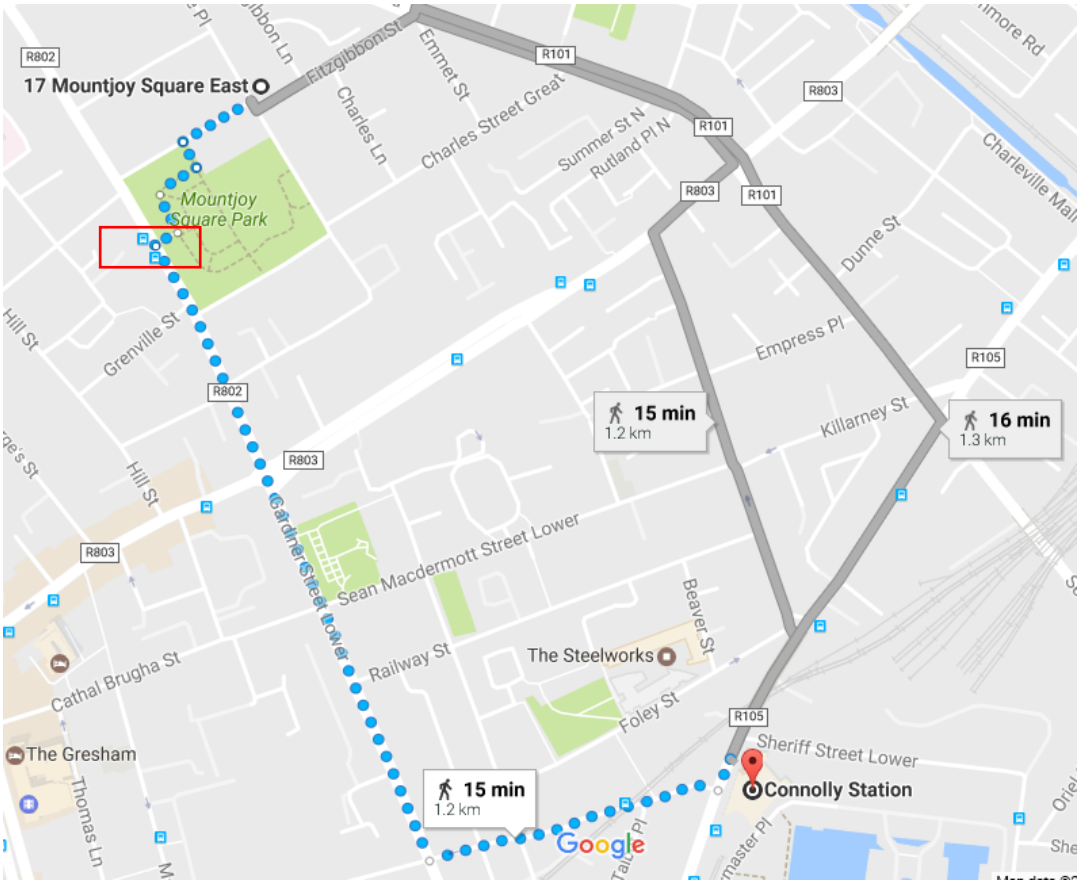
We hope having these items makes your stay more convenient, but we ask that you respect this equipment and return it in the manner you received it.

Any damages or items which are removed from the premises will be occur a charge as per the terms and conditions.

Local Transportation

Train & Bus

There is a bus stop across the park from the apartment, the closest bus, dart, Luas and train depot is Connolly Station, the map below will guide you. As you will see, it is an approximate walk of 15 minutes.

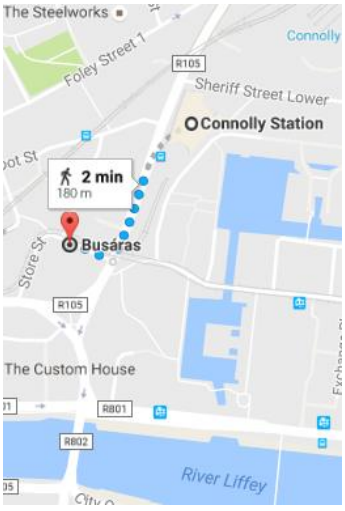


Busaras

Busaras is located just beside Connolly Station as the picture shows. This is the depot for the main bus service of Ireland.

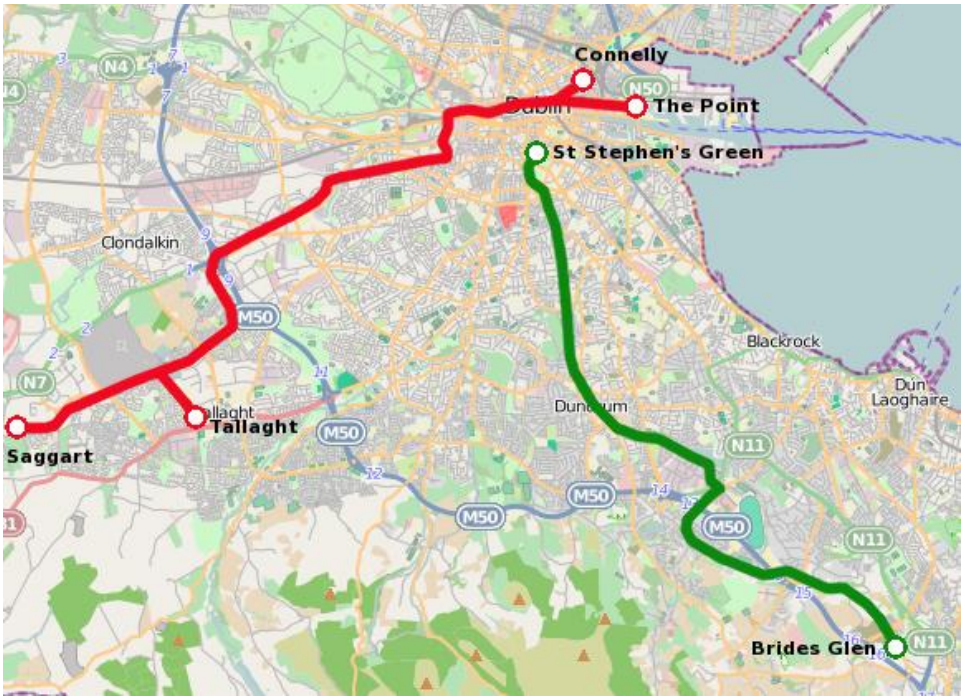
For more information, check out their website

www.buseireann.ie



The Luas

The Luas is a tram which is cheap, effective and an efficient way to get around Dublin. There are 2 lines on which the Luas operates, they are known as the Red Line and the Green Line. The map below will guide you as to what areas of the city the Red Line and Green Line service.



For more information go to www.luas.ie

The Dart

In Dublin, the electric rail system is called the DART (Dublin Area Rapid Transit) is a quick and easy way to get around Dublin. It runs along the coast of the Irish Sea from Malahide or Howth in north County Dublin southwards as far as Greystones, Co Wicklow.

Look out for Connolly in the centre to spot your closest station.

For more information go to www.irishrail.ie/about-us/dart-commuter

Taxi Services

A few local taxi services are:

NRC Cabs +353 1 677 2222

D4 Cabs +353 1 677 7233

Dublin also has Uber

Dublin Bikes

Dublin has a network of bikes which can be hired, the following website will be of guidance to you if you need more information.

www.dublinbikes.ie

Car Rental

Dublin has various companies who can arrange car rental, some examples of companies located close to Mountjoy Serviced Accommodation include:

- Enterprise Rent-A-Car, located 40 Russell St, Dublin, Ireland, contact number +353 1 836 6577

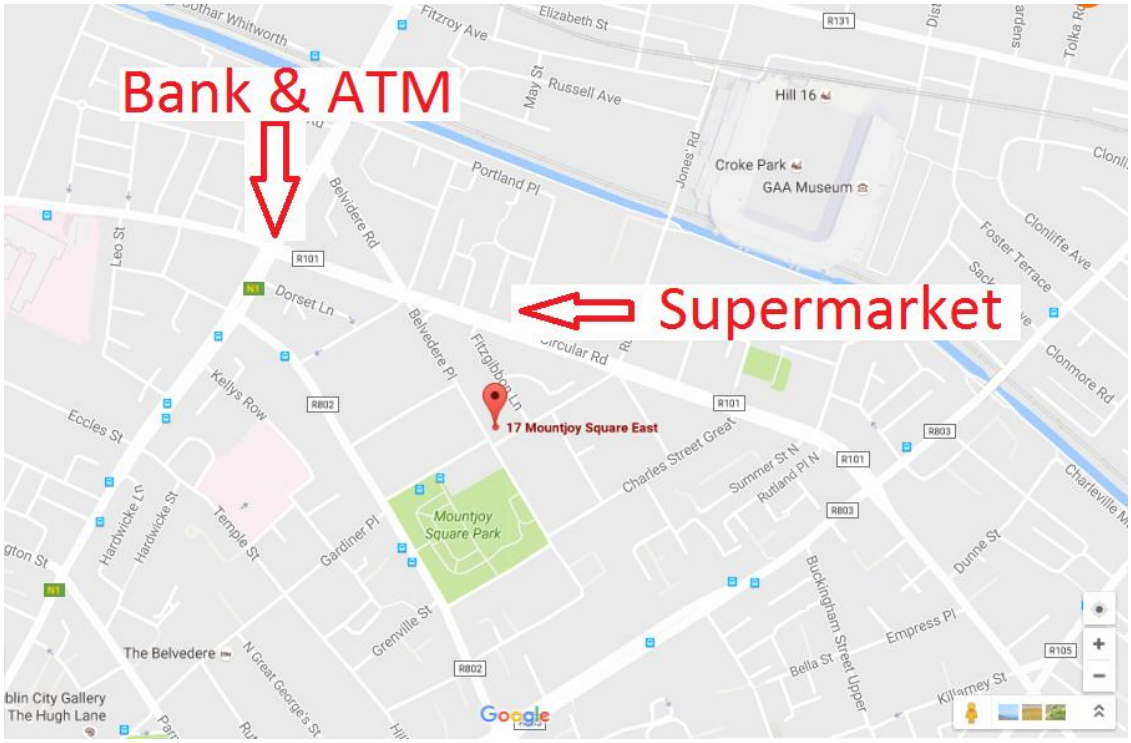
- Car Rental Dublin, located on 114- 4 Custom Hall, Gardiner Street, Dublin 1, contact number +353 87 356 0200

- Europcar Dublin City, located on 1 Mark St, Dublin 2, contact number +353 1 812 2880

All major car rentals companies are located at Dublin Airport also.

Local Shops, Banks & ATM

The map below will guide you to local services.



Things to do

If your stay is mostly pleasure as opposed to business the good news is Dublin offers something for everyone. For more information you can look up

ww.visitdublin.com

To help you get the most out of your stay in Dublin I have marked some fabulous locations which are worth a visit while you are in Dublin.

On the map below you will see google has already located some of the main attractions of Dublin, namely Croke Park, The Aviva Stadium, Phoenix Park, Dublin Zoo, St Stephen's Green, Trinity College and The Guinness Storehouse.

1. Old Jameson Distillery
2. The James Joyce Centre
3. Grafton Street
4. Henry Street
5. O'Connell Street
6. Temple Bar
7. Dublin Visitor Centre

T&C's & Feedback

We aim to offer you the best possible service and your feedback is valuable to us. We would appreciate it if you would take the time to give us any feedback regarding your stay, this welcome pack and you're booking experience.

I hope you will see we have taken as much care as possible to prepare your accommodation to the best of our ability and we hope you respect your surroundings and leave the accommodation as you found it.

Contact Us & Thank you

<u>Emergency</u>

In the case of an emergency, if you need the **Garda, Ambulance or Fire Brigade call 999.**

The address of the property is 17 Mountjoy Square East, Dublin 1

Please familiarise yourself and your group with all exits in the event that an emergency evacuation would be needed.

For general or routine queries please call /text Garrett on +353 87 696 8762, Una +353 87 403 1212 or Celine on +4479708297050 or or email fairviewsa@yahoo.com

**********Thank You**********

Thank you for choosing to stay in our property, we hope you enjoyed your stay in Dublin.

Safe home,

The Team at Mountjoy Serviced Accommodation