



#### Cancellations

If you cancel your Booking within 48 hours of the scheduled check-in time on the date of arrival as printed on your booking confirmation a charge equivalent to the cost of one night's accommodation (or service) will be levied.

If you need to cancel your Booking more than 48 hours before the scheduled check-in no charges will apply unless otherwise stated.

#### Amendments

To Amend or Cancel your Booking, call the business directly using the number contained within the booking confirmation.

If you amend your Booking within 48 hours of the scheduled check-in time on the date of arrival, and as a result you cancel any room night with less than 48 hours notice a charge equivalent to the cost of one night's accommodation (or Service) will be levied.

#### Payment

The total amount payable is to be paid upon arrival at our Hotel unless otherwise stated.

All additional goods and services purchased during your stay must be paid in full on presentation of invoice at check-out.

#### Conditions of stay

We have some standard rules that are designed to ensure that we comply with regulations relating to matters such as fire, health and safety, and to enhance the comfort and wellbeing of our guests. If you would like to check our conditions of stay please contact us. We reserve the right to terminate

your Booking immediately without being liable for any refund or compensation where you engage in unacceptable behaviour that causes a disturbance or nuisance to other guests.

#### Liability

Our total liability to you is limited to the price of the Booking and to the fullest extent permitted by law all warranties are excluded and in no circumstances will we be responsible for any indirect or special damages. We will not be liable for failure to perform to the extent that the failure is caused by any factor beyond our reasonable control. You are responsible for any damage or loss caused to us or our property by your act, omission, default or neglect and you agree to indemnify us and to pay us on demand the amount reasonably required to make good or remedy any such damage or loss.

#### Data protection

We may process the information you provide to us for the purposes notified by us to the Information Commissioner. By making a Booking, you consent to this processing of information.

#### Pets

Well behaved pets are welcome to stay at a charge of £20.00 per pet per night. We only allow pets to stay in specifically allocated bedrooms. Therefore the hotel must be advised when making your reservation if you wish to bring a pet and will only be allowed subject to suitable room availability. Pets are not allowed in the hotels public areas such as the Bar, Lounge or Restaurant.

#### Smoking

All of our rooms are non smoking. There are designated smoking areas located outside.